

OUR CUSTOMER PROMISE

Campus Commerce - Hotel & Conference Services

The Hotel & Conference Services teams are committed to providing excellence and meeting our customers' needs, we promise:

To treat you with care and consideration...

- Care for our customers with a personal touch
- We will show enthusiasm, professionalism and respect
- Be open, upfront and listen to your needs

To meet your expectations...

- Getting it right first time
- Deliver a professional service each time, every time
- Committed to using your feedback to improve our services

To keep you informed...

- Maintaining attention to detail in every communication with you
- Responding to you quickly and efficiently
- Review and improve our communication processes